EAST CENTRAL COMMUNITY COLLEGE

With You In Mind

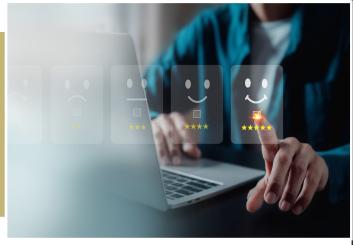
Customer Service Series



Proactive Customer Service

Wednesday May 21, 2025 1 - 3:30 p.m. Cost: \$50.00

- Identify and illustrate the differences between passive, average and proactive customer service levels.
- Learn the importance of high energy, enthusiasm and rapport building skills.



ECCC INTEGRATED TECHNOLOGIES TRAINING CENTER

390 Industrial Drive, Choctaw, MS 39350

REGISTER NOW • Deadline: May 14

Lynne Carey, Workforce Development Coordinator



111 601.635.6418



lcarey@eccc.edu



Scan QR Code for more information about EC Workforce Development