EAST CENTRAL

With You In Mind

COMMUNITY COLLEGE

Customer Service Series



Six Cardinal Rules of Customer Service

Wednesday May 7, 2025

1 - 3:30 p.m. Cost: \$50.00

Take a visit to the Customer Service Hall of Shame, and meet the men and women responsible for pioneering poor customer service habits. You will learn to recognize each behavior and want to work to avoid duplicating their errors.



ECCC INTEGRATED TECHNOLOGIES TRAINING CENTER

390 Industrial Drive, Choctaw, MS 39350

REGISTER NOW • Deadline: May 1

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